

Hanne Andersson – Danish Red Cross

National Society	Danish Red Cross
Your name	Hanne Andersson
Your position	Volunteer and Organisational Development manager
Your e-mail	haa@drk.dk
Your phone	+4535259200
Birth date	29/11/1955

I joined the Red Cross in 2000. I had had done some volunteers training for the Danish Red Cross when I worked in my previous job at the university, and when there came a vacancy, the Red Cross offered me a job in charge of volunteers training.

I had been a Red Cross volunteer previous to my job at the headquarters. I was involved in the annual door to door collection. I liked doing this with my children, it gave them the experience of doing something important and of contributing to the Red Cross. It also offered me the possibility to experience how willing people are to give and the trust that people in Denmark have in the Red Cross.

My responsibilities in the Red Cross are to coordinate the volunteers training, to work towards development and strengthening of our branches, and the local boards. Implementation of the strategy for national work, the strategy for activities, the support of volunteers and national board of volunteers, and networking with other NGO's are also part of the functions of the volunteer and organisational development department.

Right now I'm involved in changing the contents of our leadership training courses, helping local branches deal with the challenge of having a larger number of short term volunteers and of promoting diversity.

The most important achievement in my work has been introducing new elements in the volunteer training, strengthening the efforts to give a good induction to new Red Cross volunteers, and to develop the quality of our training for volunteer leaders. I am also happy that I have advocated for bringing forward in the organisation knowledge of mediation and alternative conflict resolution and have recruited volunteers with special skills in this field.